

Using the CBORD Patient Application

Accessing the CBORD Patient

On an Internet Browser (via phone, personal mobile device or computer)

Google Chrome is the preferred browser for optimal performance.

Scan the below QR code to open the URL or type <https://patient.cbord.com/> into the address bar

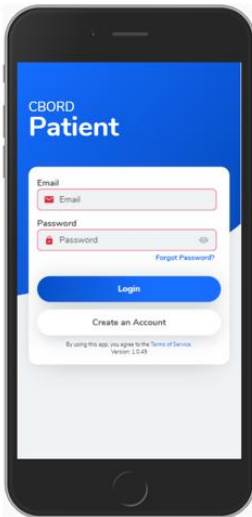


Download the App



Patients can download the CBORD Patient App on their own mobile phone from either the Apple Store (iPhone) or Google Play Store (Android).

1. Open the Apple Store or Google Play Store on the mobile phone.
2. Search for the CBORD Patient App using the keywords CBORD patient.
3. Select Install to load the App onto the personal device.

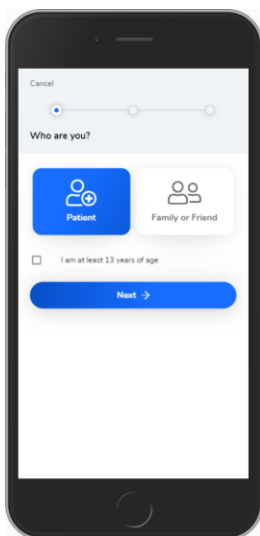


Login with an Existing Account

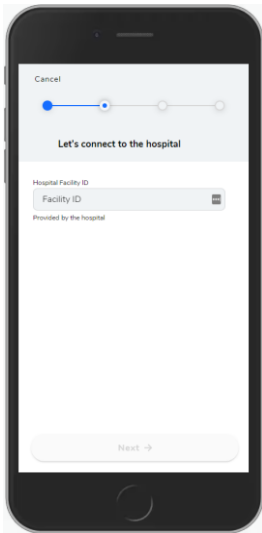
Login by entering email and password then tap **login**.

Create an Account

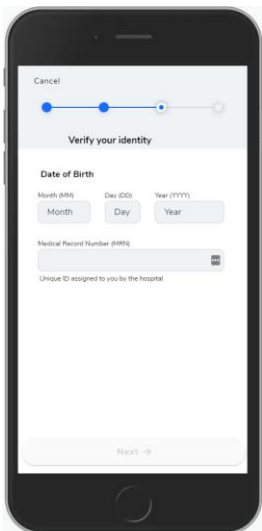
1. If you are a first-time user tap **Create an Account**.
2. Then select either **Patient**
3. Tick “I am at least 13 years of age”. Tap **Next**



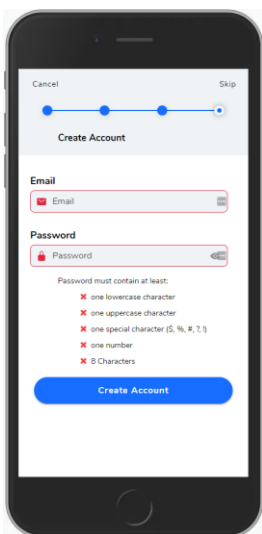
4. Note which campus you are currently staying at. Then enter **“Austin”** or **“Repat”** or **“Talbot”** as the Hospital Facility ID. Tap **Next**



5. Enter your (or the patient's) **Date of Birth** and **Medical Record Number (MRN)**, also know as UR or Unit Record Number. Tap **Next**

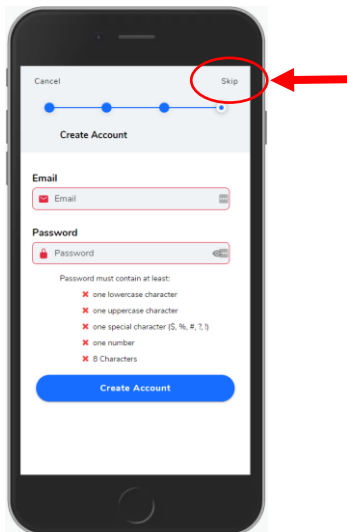


6. To create an account, enter an **Email** and **Password** and tap **Create Account**.



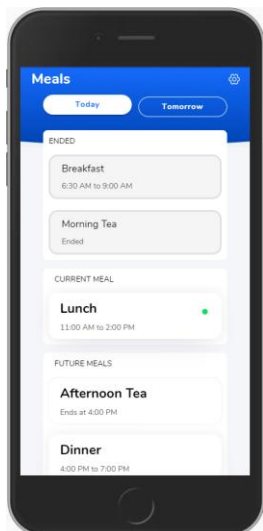
Ordering without Creating an account

If you do not wish to create an account, tap **Skip** when you reach the Create Account screen.

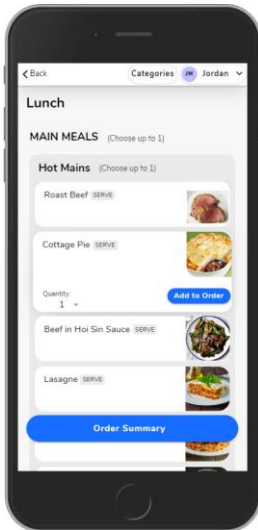


Placing an order

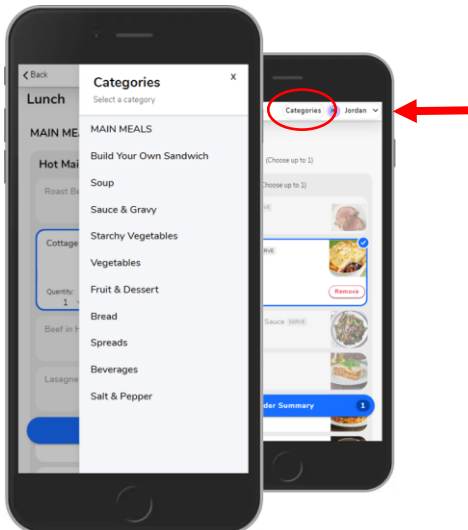
1. After logging in, you will reach the Meals screen. Select an available **day** and **meal**.



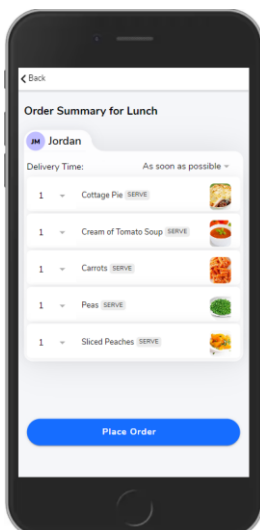
2. To select an item, tap the **item**, adjust the quantity as desired (if available) and tap **Add to Order**.
To remove an item which has been added, tap **Remove**.



3. To order items from a **different category**, tap **Categories** in the top right corner to pop out the available categories of food.



4. **Repeat steps 2 and 3** until all selections are made, then tap **Order Summary**.

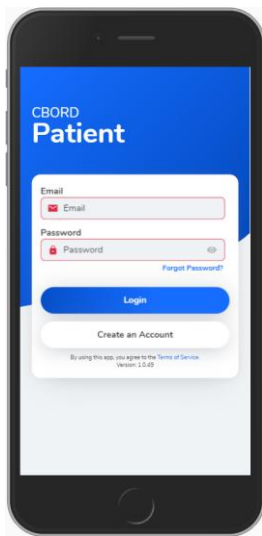


5. **Review** your order, and if you are happy with your selections, tap **Place Order**. Tap **Done** to return to the meals page.

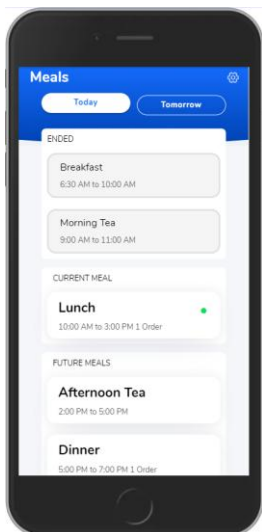
Your meal order is now placed and your menu selection sent to the kitchen for preparation.

Canceling an Order

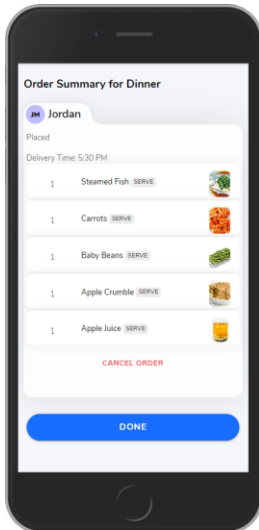
1. Login to app as directed in Login/Create an Account section above.



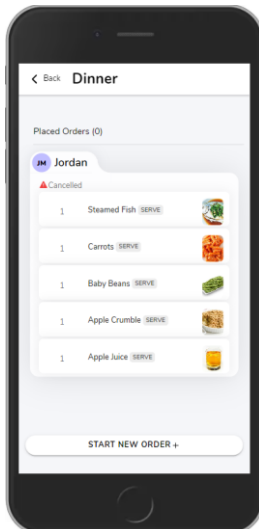
2. Select the Meal that you wish to cancel your orders for. The green dot indicates the meal that is next coming up. Note that you may be too late to cancel the order for that meal.



3. Tap **Cancel Order**. Tap, **Yes Cancel Order** to confirm. Tap **Done**.

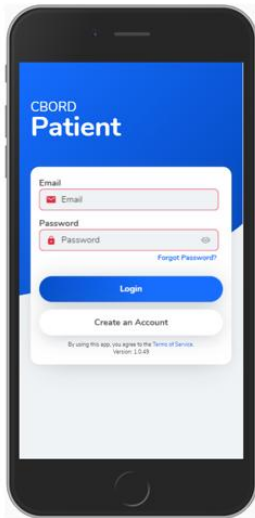


4. Tap **Back** to return to Meals page or tap **Start New Order** to place new orders for the meal you cancelled.



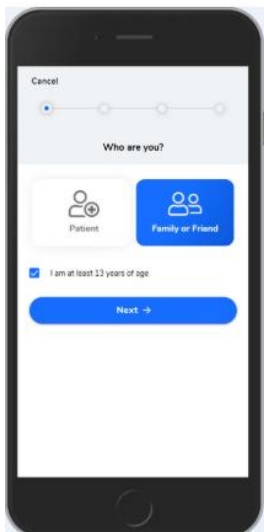
Placing an order for you child or family/friend

1. Login if you are aware of the login details or select create account.

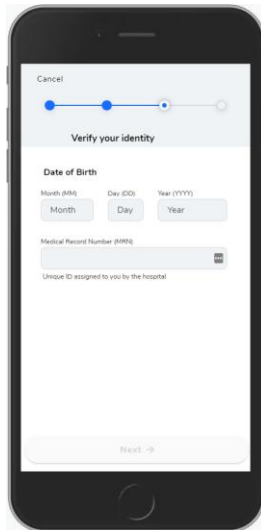


2. Select **Family or Friend** and tick **I am at least 13 years of age**. Tap **Next**

Parents or carers ordering for Paediatric Patients need to select Family or Friend if the patient is under 13 years of age.



3. Enter the patient's **Date of Birth** and **Medical Record Number (MRN)**, also known as the UR or Unit Record Number. Tap **Next**



4. Proceed to place or cancel orders as described in the **Placing and Order** or **Cancelling an Order** section.